

## ACCEPTABLE USE POLICY

### ACCEPTABLE USE POLICY BIT B.V. – VERSION 2013-07-04

By means of this document, BIT B.V. (hereafter: BIT) aims to advise its clients, the users of BIT's services (hereafter: user[s]) of their responsibilities when making use of BIT's services. In case of violation of stipulations in this Acceptable Use Policy, BIT may take the measures described in the Abuse Policy in order to discourage infringement, persisted infringement or repeated infringement of such stipulations.

#### Purpose

The purpose of this Acceptable Use Policy includes:

- providing the users with safe and reliable internet services,
- contributing to the open character of the internet and to the internet's value as a platform for freedom of opinion,
- furthering responsible use of the internet and preventing practices that negatively affect the usefulness and, consequently, the value of the internet,
- protecting individuals' and organizations' rights, privacy and (internet) security,
- to indicate which additional requirements and obligations, apart from the statutory rights and obligations, BIT imposes on the users.

#### Rules of conduct

- The point of departure is that users behave as good and conscientious internet consumers and do not cause inconvenience to other internet users and/or networks.
- The users shall comply with BIT's instructions with regard to the internet services provided; these instructions have been formulated in reasonable terms.
- The user shall refrain from sending via or placing on the internet any content, expressed in whichever form, that may be considered illegal, illegitimate, threatening, discriminative and/or opprobrious, or content that may encourage or provoke behaviour that may be considered penal or that may give rise to civil liability or that may in any other way conflict with Dutch or international laws or regulations.
- The user shall do whatever is reasonably possible to prevent that any computer virus or any other malignant program be placed on or sent via the internet or the BIT infrastructure.
- The user shall do whatever is reasonably possible to only connect systems to the internet that are equipped with adequate security applications.
- BIT shall handle confidential data (including passwords) owned by its users with the utmost care, and expects the same extent of scrupulousness from the users.
- The user shall inform BIT instantly if ever confidential data owned or supplied by BIT have in any way fallen into the hands of unauthorized persons or if any suspicion of such an occurrence exists.
- The user shall inform BIT instantly if ever unauthorized persons have gained access to the services or if any suspicion of such an occurrence exists.

#### Abuse

The user shall refrain from any attempt to the following actions, executed in any manner:

- gain access to systems owned by third parties or use third parties' accounts, without permission,
- gain access to data that were not meant to be disclosed to the user,
- execute denial of service attacks,
- intercept or manipulate network traffic owned by third parties,
- send spam,
- manipulate electronic messages (including email headers).

#### Alterations

BIT reserves the right to unilaterally alter terms of this Acceptable Use Policy whenever this becomes advisable pursuant to social and/or technical developments.